

## Whitney Briggs

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**From:** Mike Heitmann  
**Sent:** Friday, May 1, 2020 2:41 PM  
**To:** ZZComplete e-mail list  
**Subject:** COVID-19 Update 5-1-20 - SPANISH VERSION  
**Attachments:** AWWA 043020 Weekly Letter.pdf

Buenas tardes, empleados-propietarios:

A continuación, se muestra una actualización de nuestra respuesta al COVID-19. La primera parte es información adicional y la segunda parte proporciona respuestas a las preguntas que hemos recibido.

### INFORMACIÓN ADICIONAL:

- ¡Feliz viernes!

### PREGUNTAS PRESENTADAS:

1. **Información sobre las máscaras para el w sector de Agua en la pág. 4, no estoy seguro de si eso es una necesidad para nosotros en este momento o no, vale la pena compartirlo. (Ver archivo adjunto en el correo electrónico).**

RESPUESTA: Gracias por la información. El artículo se adjunta en caso de que alguno de nuestros empleados propietarios desee revisarlo.

2. **Los CDC actualizaron su lista de síntomas de COVID-19 esta semana. Los síntomas, [que según los CDC](#) podrían aparecer dos a 14 días después de la exposición al virus, son:**

- Resfriado
- Escalofríos
- Dolor muscular
- Dolor de cabeza
- Dolor de garganta
- Pérdida del olfato o del gusto.

Anteriormente, los CDC enumeraban solo tres síntomas conocidos:

- dificultad para respirar
- tos
- fiebre

<https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html>

RESPUESTA: Gracias por la información. Alentamos a los empleados-propietarios a que no se presenten a trabajar si están enfermos con algunos de estos síntomas.

Como siempre, continúen enviando sus preguntas a [covid19@garney.com](mailto:covid19@garney.com).

El futuro se ve prometedor; Sin embargo, debemos seguir siendo cautelosos. La seguridad y el bienestar de todos ustedes permanecen nuestra primera prioridad. Continúe siendo paciente a medida que avanzamos: tendremos esta crisis detrás de nosotros antes de darnos cuenta. Espero que tengan un hermoso fin de semana.

**Mike Heitmann**

*Employee-Owner Since 1990*

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**American Water Works  
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## **SECTION SERVICES** — Weekly Letter —

6666 West Quincy Avenue  
Denver, CO 80235-3098

T 800.926.7337  
D 303.794.7711  
F 303.347.0804

**TO:** Section Directors, Chairs,  
Chairs-Elect, Vice Chairs,  
Past Chairs, Secretary-  
Treasurers, Assistant  
Secretaries, Treasurers,  
Trustees & Section Staff

**CC:** Executive Committee,  
Directors-at-Large,  
Membership Engagement &  
Development & Applicable  
Association Staff

**FROM:** Erica Maes  
Section Service Coordinator  
on behalf of Nancy Sullivan,  
Manager –Section Services

**DATE:** April 30, 2020

**RE:** Weekly Communication

### **NEW**

- 2020 Section Annual Conferences Updates
- Town Hall: A Chat with AWWA Sections on COVID-19 and its Impacts
- Celebrate Asian American and Pacific Islander Heritage Month with AWWA Banners and Flyers

### **REMINDERS**

- Advisory: Potential Availability of Cloth Masks for the Water Sector
- Outstanding Young Professional Award

# NEW



**Action Required/Requested:**

Information Only

**Additional Interested / Affected Section**

**Positions:** Leadership Volunteers & Staff

**Respond To:** If questions, contact your

[Section Relationship Manager](#)

**Respond By:** N/A

## 2020 Section Annual Conferences Updates

COVID-19 has caused all Sections to reconsider their events and activities. AWWA is monitoring Section Annual Conferences – cancellations, postponements, virtual and those still being held in person. Note that several are considering going virtual, but decisions haven't been finalized. Below is a current list as of 4/23/2020 at 2:00p.m. MST: (alpha order)

Occurred	Postponed	Scheduled
Hawaii	Alabama/Mississippi	Chesapeake
Indiana	British Columbia	Florida
Quebec	Kentucky/Tennessee (2021)	Georgia
	Missouri	Intermountain
	New York	Iowa
	Ontario	Kansas
	Puerto Rico	Mexico
		Minnesota
		Nebraska
		New England
		North Carolina
Cancelled	Virtual	
Alaska	Arizona	North Dakota
Atlantic Canada	Michigan	Ohio
California-Nevada	Texas	Rocky Mountain
Connecticut		South Dakota
Illinois		Virginia
Montana		Wisconsin
New Jersey		
Pacific Northwest		
Pennsylvania		
South Carolina		
Southwest		
West Virginia		
Western Canada		

**Action Required/Requested:**  
Information Only

**Additional Interested / Affected Section**

**Positions:** Leadership Volunteers & Staff

**Respond To:** If questions, contact your  
[Section Relationship Manager](#)

**Respond By:** N/A

## Town Hall: A Chat with AWWA Sections on COVID-19 and its Impacts

On April 27, Section Services hosted a webinar that featured a discussion with AWWA's CEO, David LaFrance and AWWA Past-President, David Rager. The webinar provided an update on AWWA business and management in the midst of the COVID-19 pandemic. Manager of Section Services, Nancy Sullivan, facilitated the conversation which also featured comments from AWWA President, Jim Williams.

Click [here](#) to access a recording of the webinar. A link to the webinar can also be found on the Section Support Microsite, <https://sectionsupport.awwa.org/Section-Services-Events/Webinars>. While the webinar is free, it will prompt for a registration before the recording can be viewed.

**Action Required/Requested:** Information

**Additional Interested / Affected Section**

**Positions:** Leadership Volunteers & Staff;  
Diversity Committee Chair; Public Affairs  
Committee Chair

**Respond To:** If questions, contact [Nancy Sullivan](#) – Manager, Section Services

**Respond By:** N/A

## Celebrate Asian American and Pacific Islander Heritage Month with AWWA Banners and Flyers

Join AWWA and the Diversity & Member Inclusion Committee (DMIC) as we celebrate Asian American and Pacific Islander Heritage Month during the month of May! We pay tribute to the achievements and contributions of Asian American and Pacific Islanders, helping us accomplish our vision of a better world through better water. AWWA encourages Sections to participate in this campaign by using the materials attached and on the [Section Services Resource Site > Logos & Ads > Ads](#)

Developed by the DMIC, the Special Observances Month campaigns help AWWA member utilities and service providers honor the outstanding contributions to water by employees of different background, gender, race, creed and sexual orientation during official [Special Emphasis Observances Months](#) in the U.S.

These items are also available on the [ads page on the Section Services Microsite](#) and the direct link [here](#).

# REMINDERS



## Action Required/Requested:

Share with utility members.

## Additional Interested / Affected Section

Positions: None

Respond To: [Kevin Morley](#), Manager, Federal Relations

Respond By: N/A

## Advisory: Potential Availability of Cloth Masks for the Water Sector

A workgroup was convened to provide feedback to a Federal Emergency Management Agency (FEMA) request for information regarding water sector personal protective equipment (PPE) use and needs. The workgroup consisted of representatives from the Environmental Protection Agency (EPA) as well as the following associations: Association of Metropolitan Water Agencies (AMWA), Association of State Drinking Water Administrators (ASDWA), American Water Works Association (AWWA), National Rural Water Association (NRWA), Rural Community Assistance Partnership (RCAP), Water Environment Federation (WEF), and the Water Information Sharing and Analysis Center (WaterISAC).

Upon receipt of the information, FEMA immediately offered shipment of reusable cloth masks to water and wastewater utilities. FEMA intends to send out approximately 7 million masks direct to critical infrastructure sectors (water sector is one of 16) and states. Orders will be filled each week as production catches up to the demand. FEMA has not shared how many of the 7 million masks and future orders will be allocated to the water sector or how long the distribution of masks will continue. There have been no shipments to date as FEMA determines a process for distributing to the critical infrastructure sector. FEMA is aware the water sector would prefer N95 or other types of mask for operations, but currently those remain prioritized for healthcare.

The workgroup is collaborating on the most efficient and equitable process for requesting and distributing the PPE to ensure all water and wastewater utilities (regardless of type, size, or affiliation) have an opportunity to obtain the PPE. Currently, the mask shipments are being coordinated through the Water/Wastewater Agency Response Network (WARN) Chair in each state, who will then identify utilities that are willing and able to serve as points of distribution for other utilities in the state. Requests for PPE are currently prioritized based on the number of COVID-19 cases in the state; states with more cases receive priority for requests.

Some states have already set up a request and distribution process while other still need to work out the details. More information will be provided as request and distribution processes are determined. It is important to note that all requests should be critical need only as these are washable cloth masks that can be reused up to 15 times. As demand is expected to be higher than supply, it is recommended that masks be allocated at a rate of 2 masks per full-time employee (FTE), with priority to staff working on-site. If FEMA continues to support mask distribution, allocations per FTE can increase.

**Action Required/Requested:**

Information Only

**Additional Interested / Affected Section**

**Positions:** Section Directors, Section Chairs, Section Staff, Membership Advocates

**Respond To:** If questions, contact [membership@awwa.org](mailto:membership@awwa.org)

**Respond By:** N/A

## Outstanding Young Professional Award

New to AWWA's tradition of celebrating accomplishments of our members, AWWA and AWWA's Young Professional Committee is introducing the *5 Under 35—Outstanding Young Professional Award!*

This is the young professional member's opportunity to be honored and recognized for demonstrating outstanding service to their Section or Association through leadership and active participation in AWWA YP programs.

Nominations for 2021 recipients are open now through October 1, 2020. Please find the application and more information on the [www.awwa.org](http://www.awwa.org) > Awards webpage, or click [here](#).

Nominations may be made by Section YP Committees (with Section Board approval), the Association YP Committee, or by professional staff of AWWA or its Sections.

The individual must be under 35 years of age and an AWWA member at the time of the nomination and when the award is presented.